Frequently asked questions.

Who can use Roger?

Carriers that already work with Roger's initial charter members are invited to register and use the app today. Roger is continuing to add new features for an industrywide launch later this year.

How does payment work?

Currently users see where the load is in the payment cycle within the app—either submitted, approved or paid. Future versions of the app will include built-in payment features that further streamline the payment process.

How do you sign up?

Today registration is available via invitation from an integrated shipper. In the future any carrier or shipper will be able to set up an account by completing the registration process. Registration for carriers will include verifying insurance, licensing requirements, etc. Registration for shippers will include credit checks, etc.

How is shipper, carrier and load information used?

Data privacy and security are top priorities for us. All participants are given full and irrevocable access to their own business data on the platform, and that data will never be used for purposes that are in conflict with those shippers and carriers.

Any future use of data would be in aggregate form, and only for the benefit of shippers and carriers on the platform.

When will Roger be available to all shippers and carriers?

A public, feature-rich rollout is expected in late 2020.

What other features are coming?

Roger will continue building tools that solve real-world shipping challenges through original, easy-to-use features. Planned enhancements include:

• Integration with FieldDirect™ (another Roger app) to follow your load's location in real time

• Adding a freight marketplace with the ability to quickly find and book loads and identify backhaul opportunities to reduce or eliminate deadhead mileage

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rogerthat.com

Learn more.

The Roger app can be downloaded at the Apple App Store or Google Play.

Download on the App Store   GET IT ON Google Play

Find us on: LinkedIn Facebook Twitter

Roger media contact.

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The platform is active and open to all carriers associated with initial charter members. A public, feature-rich rollout is expected in late 2020.